Annual Report 2013



International Organization for Migration The Netherlands

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Annual Report 2013 IOM the Netherlands

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Introduction

Every year the IOM mission in the Netherlands assists more than 10,000 persons migrating from, to and through the Netherlands.

In 2013, the mission focused on a further diversification of its portfolio by developing new projects and activities in the field of labour migration, integration of migrants and tailor-made reintegration plans for returnees through additional in-kind assistance in their respective countries of origin.

Last year, 2,489 migrants returned to 94 different countries with IOM's assistance; many of them receiving special attention under our projects targeting vulnerable groups such as unaccompanied minor children (UMC), migrants with a medical condition, victims of trafficking, families with minor children, irregular labour migrants, and migrants in administrative detention.

IOM also assisted refugees selected for resettlement to the Netherlands as well as family reunifications by offering logistical assistance, cultural orientation, medical support, DNA testing to the beneficiaries, and by facilitating refugee selection missions for the Dutch government.

Furthermore, IOM continues to contribute to Migration and Development initiatives. In the ongoing 3th phase of the Temporary Return of Qualified Nationals project IOM is well on track in deploying about 400 diaspora experts to nine countries in order to support Government and Civil Society institutions in ongoing or new capacity building efforts with the aim to counter-act some of the human capital losses suffered due to brain drain.

Our mission's successes could not have been achieved without the dedication of our staff and the excellent cooperation with the Ministry of Security and Justice, the Ministry of Foreign Affairs, the Ministry of Social Affairs and Employment, the European Migration Fund, diplomatic representations and a wide range of NGO partners.

We look back at a year of joint accomplishments and forward to continued close and fruitful cooperation.

Martin Wyss Chief of Mission IOM the Netherlands

Assisted Voluntary Return and Reintegration and Counter Trafficking Department (AVRR)

Assisted Voluntary Return and Reintegration (AVRR) is a key activity of IOM the Netherlands benefitting thousands of migrants every year. The AVRR team implements all operations pertaining to voluntary return, ranging from the provision of information and counselling, to obtaining travel documents, organizing the actual travel, securing additional support for vulnerable migrants and delivering reintegration assistance in the country of origin.

Additional activities include project development, project administration, and data analysis. The AVRR activities are conducted in the framework of the Return and Emigration of Aliens from the Netherlands (REAN); in existence since 1991, and through target group specific AVRR projects.

Return Countries

In 2013, IOM assisted 2,489 migrants to return voluntarily from the Netherlands. The top-ten countries of origin accounted for over half of the total number of 2013 returns. There are notable differences in the weight of countries in the overall 2013 caseload compared to the previous year. In 2013, the first three countries on the list accounted for only a quarter of the total returns from the Netherlands, compared to the 41% registered in 2012. Although Iraq continued to be at the top of the list, returns to this country in 2013 decreased by more than a half compared to 2012. IOM could not assist voluntary returns to Somalia and Syria due to the moratorium on returns to these countries. Also, many migrants from Eritrea requesting asylum in the Netherlands received protection status and as such very few Eritrean migrants opted for voluntary return.

Some two thirds of the 2013 returnee population were migrants with an asylum or regular background. In comparison with

the previous year, the proportion of (ex) asylum seekers declined by 10%, while the proportion of irregular migrants increased, from one quarter of the total caseload in 2012 to one third in 2013.

Reintegration Assistance

Possibly the most notable achievement of 2013 was the provision of reintegration assistance to over 68% of the migrants departing from the Netherlands. In recent years, IOM has expanded its reintegration services through AVRR projects developed in conjunction with the REAN programme. In 2013 more than ever before, migrants in the Netherlands who considered voluntary return were offered a rich variety of reintegration options: cash and/or in-kind grants, together with tailored support before departure and, most significantly, after arrival in the country of origin. Thanks to its inclusive approach, all migrant profiles could be found among the beneficiaries: migrants with an asylum background; families with minor children; (former) unaccompanied minor children; migrants

in administrative detention; and irregular migrants.

IOM continues to focus on the provision of assistance to vulnerable migrants. In 2013, thanks to specialist projects dedicated to migrants with health concerns, IOM assisted 274 medical cases; more than three times the caseload of 78 registered in 2009 when the AVRR medical activities started.

Outreach

As in previous years, most migrants contacting IOM in view of return did so based on word of mouth from fellow migrants and among migrant communities, along with referrals from the Central Agency for the Reception of Asylum Seekers (COA), the Repatriation and Departure Service (DT&V), civil society organizations and from diplomatic representations.

IOM actively informs migrants of existing AVRR opportunities. In 2013, IOM worked on consolidating its network and organizing information meetings with partner organisations in the Netherlands.

IOM also invests in the good cooperation with diplomatic missions. These efforts have led to more efficient operational procedures and increased direct referrals to IOM. In 2013, IOM the Netherlands further expanded the AVRR communications activities including the use of social media. IOM Netherlands shares daily updates on its Facebook and LinkedIn pages.

IOM postings are visited by an average of 100 people per day by an audience consists mainly of Dutch and English speakers living in the Netherlands.

Looking Ahead AVRR Projects in 2014

The IOM projects developed for 2014 continue to target specific groups, such as migrants with an asylum background, migrants with health concerns, migrants from immigration detention, and irregular migrants.

"Assisted Voluntary Return and Enhanced Reintegration Assistance to (former) asylum Seekers (AVRR-ERA)" delivers in-kind reintegration assistance to (ex)asylum seekers including minors, adults, and families with minor children.

"Assisted Voluntary Return and Reintegration of Migrants with a Medical Condition 3 (AVRR-MC 3)" aims to equip migrants with health concerns to better face specific challenges in the return and reintegration process after return to the country of origin. The project is intended to contribute to improved AVRR awareness and knowledge in the Netherlands and in countries of origin, to address the reintegration needs of this group. The project will monitor and analyze the reintegration assistance processes in order to gain a deeper insight as to the impact of the assistance given, and to optimize the sustainability of returns.

"Assisted Voluntary Return from Detention and Alternatives for Irregular Migrants" offers the option of voluntary return to migrants in administrative detention and to irregular migrants in the Netherlands. The project also contributes to reducing the length of these migrants' stay in administrative detention.

"AVRR World Tools" combines services provided by the Dutch NGO WereldWijd and IOM. WereldWijd organizes short term job training based on reintegration plans developed by the migrants in consultation with their IOM counsellors. IOM will assist also with the necessary logistic arrangements in the countries of origin for the reception of reintegration goods provided by WereldWijd under the project.

"The Return and Reintegration Regulation 2014 (HRT 2014)" continues to support the voluntary departure from the Netherlands of (rejected) asylum seekers through the provision reintegration grants in cash. This support is intended to cater for the migrants' needs after arrival, whether immediate and in the longer term, such as accommodation or housing, education, or business projects, and thus facilitate the reintegration process.

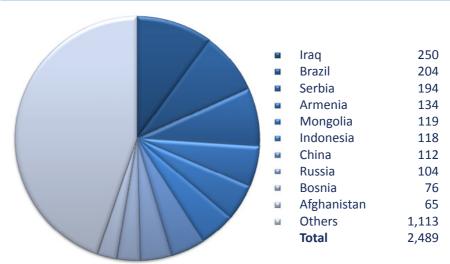
"Assisted Voluntary Return and Reintegration Conference" aims to share experiences and best practices among a broad community of AVRR stakeholders in the Netherlands and selected countries of origin. Project activities include a conference in the spring of 2014 and the publication of an e-booklet presenting the experience of the participating countries and the conclusions of the conference.

In 2014, IOM will complete an EC Community Action project: "Measures to Enhance the Assisted Voluntary Return and Reintegration of Migrants with a Chronic Medical Condition Residing in the EU (AVRR-MC)". In addition to the direct assistance provided to medical cases, the project's outcomes include a research report and

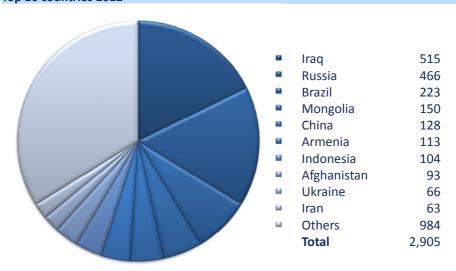
an AVRR counsellors' toolkit. The research consists of country assessments conducted in Afghanistan, Armenia, Azerbaijan, Ghana, Kosovo, Mongolia and Morocco, to investigate factors that play a role in the reintegration of migrants with chronic medical conditions. The counsellors' toolkit aims to meet the needs of return workers in the Netherlands and other destination countries in their daily provision of AVRR counselling during the pre-departure phase to migrants with medical conditions.

Assisted Voluntary Return and Reintegration and Counter Trafficking Department (AVRR) 2013 for more data visit www.iom-nederland.nl

Top 10 countries 2013



Top 10 countries 2012



2013

Background 2013 2012 Asylum background 59% 69% Regular background 8% 5% No application for residence 33% 26% permit

Total

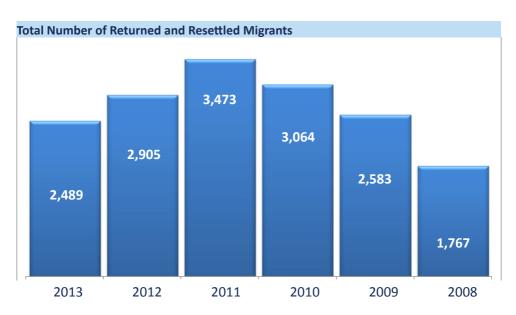
2,905

2,489

Departure of Migrants in a Vulnerable Situation

2012





Labour Migration & Human Development Department

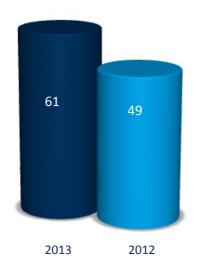
The Labour Migration and Human Development (LMHD) Department in IOM the Netherlands covers the following thematic areas:

- Migration and Development
- Integration
- Labour Migration

Migration and Development TRQN III

IOM The Hague launched the Temporary Return of Qualified Nationals project, hereinafter referred to as TRQN III, in December 2012. This project builds upon the experiences and lessons learned of previous similar brain gain initiatives executed by IOM The Hague, namely TRQN I, TRQN II, MIDA Ghana Health and MIDWEB.

Assignments TRQN 2013-2012



The project's objective is to make a contribution to the national development policies and strategies of nine selected countries by engaging their overseas migrant communities in improving the capacity of governmental and non governmental institutions. The countries targeted with the TRQN III project are Afghanistan, Armenia, Cape Verde, Georgia, Ghana, Iraq, Morocco, Somalia and South Sudan (later replaced by Sudan).

In 2013 IOM The Hague facilitated 61 temporary return assignments that were implemented by qualified migrants (resource persons). Of the 61 assignments, 89 percent of the resource persons reside in the Netherlands, whereas 11 percent live in other EU Member States, such as Germany and the United Kingdom.

In the first six months of the project priority sectors were identified in the target countries.

All countries involved concluded a memorandum of understanding with IOM, or already had one in place. Task forces were created or prepared in all countries, except South Sudan.

The commitment and ownership that resulted from both the task forces and the memoranda of understanding contributed

to the identification of priority sectors and concrete vacancies in all countries. In the Netherlands outreach was directed to all diaspora communities involved in TRQN III. A special focus was on the new TRQN countries, including a mapping exercise of the Somali and Iraqi communities in the Netherlands (to be finalized).

After one year of implementation the project is progressing well in most countries. South Sudan has lagged behind

during the first year of implementation due to the volatile political situation. For this reason South Sudan has been replaced by Sudan.

Assignments TRQN per country in 2013-2012

	2013	2012
Afghanistan	19	24
Georgia	4	0
Sierra Leone	0	25
South Sudan	1	0
Iraq	3	0
Morocco	3	0
Somalia	19	0
Ghana	10	0
Cape Verde	2	0
Total	61	49

Integration

GIVE: Grassroot Integration through Volunteering Experiences

This project started in December 2012 and aims to support integration of migrants through an increased participation in volunteer work. In close cooperation with PEP (Participation Emancipation Professionals, The Hague) a toolkit for organizations and for migrants was developed and launched, training sessions were provided and approximately 40 successful matches were realised in 2013.

Labour Migration

IOM discussed current practices of intra EU labour mobility with the Dutch Ministry of Social Affairs and Employment and other stakeholders (employers, recruitment agencies, labour unions, academics). IOM introduced its IRIS concept (International Recruitment Integrity System) as a potential tool to address issues of labour exploitation and labour displacement.

Looking ahead

Migration & Development

Building on the good practices and lessons learned, IOM remains highly committed to continue its work in the area of circular migration and brain gain, and to explore new migration and development areas. New project ideas will (amongst others) focus on diaspora contributions to private sector development and good governance.

Labour Migration

In cooperation with the Dutch Ministry of Social Affairs and Employment and other stakeholders, IOM will further explore the feasibility of introducing the IRIS concept in a Dutch / EU context.

Resettlement and Family Reunification

The Migrant Training, Resettlement and Integration Unit facilitates migration to the Netherlands and assists migrants with their transition through the following projects:

- Resettlement
- Family Reunification
- Pre Departure Cultural Orientation
- Surprising Europe

Resettlement

The role of IOM in the Dutch resettlement framework is to assist with medical assessments and travel arrangements. The Dutch government organised selection missions to Jordan, Kenya, Sudan, Uganda, Rwanda, and Romania (Emergency Transit Centre) in 2013. Four of the seven selection missions this year took place in Africa. IOM assisted 329 refugees with their resettlement to the Netherlands. This number represents refugees selected during Dutch selection missions as well as those selected on an individual dossier basis. The largest number of refugees resettled to the Netherlands by nationality for 2013 was Congolese, followed by Eritrean and Colombian.

Number of Assisted Refugees 2013-2011

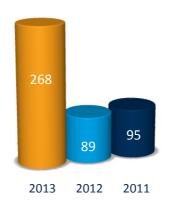


Family Reunification to the Netherlands

IOM provides assistance to family members entitled to reunite with relatives in the Netherlands in the context of family reunification.

IOM assists with departure procedures, travel arrangements, transit support, financial management, and coordination with family members in the Netherlands and the Dutch Council for Refugees. The service provided by IOM is prepaid by the sponsor, in most cases with financial assistance from the Dutch Council for Refugees. IOM also provides tailored assistance for complex family reunification cases. In 2013, IOM assisted 268 migrants; the top countries of departure were: Ethiopia, Kenya, and Sudan.

Number of Family Reunification Cases 2013-2011



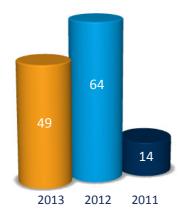
Pre-departure Cultural Orientation for Migrants to the Netherlands

IOM offers pre-departure cultural orientation training for resettled refugees selected on a dossier basis and for family reunification migrants under the NLCO and CO-Nareis projects. The training is offered in a one-day or four-day format. Classes are free of charge and are offered by IOM trainers in the language of the participants.

The cultural orientation trainings aim to prepare migrants for their future in the Netherlands by providing them with factual information about the Netherlands, practical skills for daily life, and useful tools to confront culture shock and integration challenges. In 2013, IOM provided cultural orientation training for 49 invited refugees.

IOM also partners with public institutions in the European project HEADSTART to build on lessons learned through cultural orientation projects.

Number of Cultural Orientation Trainings 2013-2011



Surprising Europe

Surprising Europe is an international cross-media campaign, consisting of a TV series, documentary, and website, addressing migration from Africa to Europe. IOM organised events in Ghana, the Republic of the Congo, Senegal, and Uganda where the TV series were screened. Local press covered the events and students, embassies, NGOs and international organisations participated. The overall outcome of the screenings was positive and the video sparked lively discussions amongst the attendees. The events successfully reached potential migrants and local as well as national media aired the series and debates.

Movements

The Movements Department of IOM Netherlands is located at Schiphol Airport; the fourth busiest and biggest airport in Europe. Schiphol assisted 52,6 million passengers in 2013. Of these passengers 10,391 were assisted by IOM staff. The IOM staff working at Schiphol provide secure, reliable flexible and cost-effective logistic services for all categories of migrants, including, voluntary returns, migrants in transit and migrants arriving for family reunification or as resettled refugees.

Departures

In 2013 the Movements Department organised the departure from the Netherlands for 2,489 migrants. The majority of migrants were voluntarily returning to their country of origin. Some migrants were also resettled to a third country, in many cases the United States or Canada.

In compliance with IOM Standard Operation Procedures, and making use of the global airline agreements that IOM has negotiated with all major air carriers, these movements were arranged in a timely, safe and (cost) efficient manner. All migrants benefitted from departure assistance at Schiphol Airport, which consists of assistance with check-in and boarding procedures and exit formalities at the border.

Transits

Schiphol Airport is one of the major airports in Europe. Other IOM missions worldwide make use of the global agreement with KLM and thereby rely on the support and assistance from the movements department. The IOM staff at Schiphol support IOM missions worldwide by providing airport transit assistance.

In 2013, 7,038 migrants, mainly originating from Africa, were resettled to Scandinavia, Canada and the United States.

Arrivals

In addition, the Movements Department contributes to Dutch Resettlement programme. All refugees and Family Reunification cases are welcomed by IOM staff and assisted through the passport control and custom formalities. The staff ensured that they were met by either the reception agency or family members already residing in the Netherlands.

The Movements Department maintains good working relations with partners at the airport, including the Royal Netherlands Marechaussee, airlines and Immigration Liaison Officers.

Movements 2013

Departure Ass	sistance				
				2013	2012
			Departure assistance at Amsterdam Airport	2,489	2,905
			Transit assistance at other airports	523	497
			Arrival assistance at other airports	328	694
2013		2012			
Transit Assista	ance				
				2013	2012
			Resettlement	5,861	6,243
			Family Reunification	832	605
			Return	424	456
			Total Transit	7,117	7,304
2013		2012			
Arrival Assista	ance				
				2013	2012
			Resettlement	329	411
			Family Reunification	268	139
			Total Arrival	597	550
2013		2012			

Public Relations and Information

The Public Relations and Information Unit is responsible for internal and external communications and for relationship management. In cooperation with the other departments, the unit contributes to project development, the development of a midterm policy and outlook and to exploring new areas.

Visibility and Publications

Outreach was improved with the launch of a new website www.buildyourreturn.nl developed specifically to inform migrants about return and reintegration services. The BuildYourReturn website generated over 4,000 visits in the first 7 months, coming from 116 different countries.

IOM the Netherlands website www.iom-nederland.nl saw an increase in web related visits with mobile devices; 6,5 % (5% in 2012) of the web related visits were made with a mobile device, mostly lpads and tablets.

The 47,051 visitors came from 150 different countries. Top 5 were: 1 Netherlands (84%), 2. Belgium, 3. United Kingdom, 4. United States 5. Germany.

IOM expanded its communication activities on social media in May 2013. On the Facebook and LinkedIn pages daily updates are shared on the work of IOM, promoting a positive view on migration.

Currently on social media IOM has an audience of more than 460 people, about 300 on Facebook and 170 on LinkedIn.

The postings are shown to an average of 100 people per day. The audience consists mainly of Dutch and English speakers living in the Netherlands. Since the launch of the Facebook page 18% of the referrals to the IOM NL website came through Facebook.

The following communication materials were produced for specific projects: introduction of an e-newsletter, new infosheets for our AVRR projects, contact cards in different languages, posters and leaflets used for outreach, flyers to reach out to minor asylum seekers in four languages, posters for IOM NL, an overview of all AVRR projects for the website, a flyer and an infosheet for the Family Reunification project IOM pre-departure cultural orientation (CO-Nareis).

IOMs Project Officers were consulted about the use of information materials in the field.

IOM organized an annual reception for embassies and consulates, with an exhibition of IOM's collection of historic photos of migration from the Netherlands in the 1950s and 1960s. IOM's World Migration Report was launched in the Netherlands in the presence of IOMs partners, embassies and consulates. IOM contributed to publications about IOM's activities in a national newspaper and in magazines and websites from partners. IOM was represented on various occasions, including The Hague International Day and the DT&V-dag in Nijmegen.

The 'Focus on Migration' magazine was published in two editons. The January issue, 'Voluntary Return and Reintegration',

illustrated how the services for migrants have been improved, from the quality of the information in answering their many questions and to offering meaningful assistance for a variety of reintegration needs in countries of origin. Focus on Migration carries articles and stories illustrating this effort.

The Summer 2013 issue highlighted 'Return from Administrative Detention', published when the Dutch government announced plans to reform the system of administrative detention.

The subject of the detention of irregular migrants and asylum seekers in the Netherlands was chosen because IOM annually assists some 280 migrants in administrative detention with their voluntary return. IOM spoke with organizations working with migrants in administrative detention, with non-governmental organizations and embassies.

'Focus on Migration' also carried personal stories of migrants and the difficulties they face relating to the decision to return and their efforts to reintegrate in their home societies.

Study Visits

IOM is regularly approached by other IOM missions to coordinate study visits for government officials.

For the Lithuanian government a study visit was organized with the aim to strengthen capacities in the field of voluntary return. A study visit from Armenia was aimed at improving their migration data management. The management of temporary migrant accommodation centres was the focus of a study visit from the government of Georgia.

The government of Ukraine approached IOM for a study visit about document security in relation to strengthening surveillance capacity on the Belarus-Ukraine border.

A study visit of the government of Bulgaria aimed to get acquainted with the Dutch legislation and good practices relating to voluntary return. The government of Israel researched the development of a migration management framework in Israel in line with international standards and visited IOM to learn about its best practices with voluntary returns.

Press Contacts

The communications department is regularly contacted by the Dutch press for background information or comments on current issues. The press showed an interest in voluntary return and reintegration to Iraq, irregular migrants in the Netherlands, migrants voluntary returning to Belarus and Macedonia, the AVRR contributions migrants receive, and the roles of DT&V and IOM with regard to returns.

IOM staff were interviewed twice: an article on return and reintegration was published in many regional newspapers after an interview with IOM staff and IOM gave a long interview in Spanish to Amsterdam based diaspora radio station Radio Razo about AVRR.

IOM contributed Migrant Stories for a sponsored page about migrant entrepreneurship in a national newspaper and an editor of the national news visited IOM for background information on voluntary return.

Resource Management

In 2013 the Resource Management Department continued its efforts to ensure the alignment of the Mission's internal procedures to the standard financial, human resources, IT and procurement policies of IOM.

The IOM governing bodies have adopted a wide range of resolutions and regulations in the field of resources management, as part of ongoing efforts to provide assurance to the various stakeholders (mainly IOM Member States and donors) that its internal control mechanisms are sound.

IOM in the Netherlands follows these policies and regulations and has taken exceptional measures for the control of, *inter alia*, activities like approvals, authorizations, verifications, reconciliations, reviews of operating performance, safeguarding of assets and segregation of duties. Internal controls are not a separate, self contained functional area, but are embedded in all Mission's activities.

This provides reasonable assurance that there are mechanisms and controls in place to ensure that the funds granted to IOM the Netherlands are used for their intended purpose.

IOM the Netherlands Projects

Assisted Voluntary Return and Reintegration

Project title	Project dates	Donors	Project budget*
Return and Emigration of Aliens from the Netherlands (REAN) 2013	January- December 2013	Dutch Repatriation and Departure Service	€ 6,600,000
Return and Reintegration Regulation (HRT) 2012	October 2012 - November 2014	Dutch Ministry of Foreign Affairs	€ 3,795,859
Outreach and Assisted Voluntary Return to (Vulnerable) Irregular Migrants 1	May 2012 - June 2013	European Return Fund and Dutch Repatriation and Departure Service	€ 990,218
Outreach and Assisted Voluntary Return to (Vulnerable) Irregular Migrants 2	July 2013 - June 2014	European Return Fund and Dutch Repatriation and Departure Service	€ 1,499,149
Assisted Voluntary Return from Detention 3	May 2012 - June 2013	European Return Fund and Dutch Repatriation and Departure Service	€ 1,433,523
Assisted Voluntary Return from Detention 4	May 2013 - June 2014	European Return Fund and Dutch Repatriation and Departure Service	€ 999,962
Measures to Enhance the Assisted Voluntary Return and Reintegration (AVRR) of Migrants with a Chronic Medical Condition Residing in the EU	January 2013 - June 2014	European Return Fund Community Actions and Dutch Repatriation and Departure Service	€ 522,918
Assisted Voluntary Return and Reintegration of Migrants with a Medical Condition	May 2013 - June 2014	European Return Fund and Dutch Repatriation and Departure Service	€ 526,662
Assisted Voluntary Return of Families with Children (FC 1)	July 2011 - April 2013	Dutch Ministry of Foreign Affairs	€ 1,929,750
AVRR of Families with Underage Children 2 (FC 2)	May 2012 - June 2013	European Return Fund and Steering Committee for Voluntary Return	€ 2,258,943
Enhanced Reintegration Support 1	September 2012- November 2014	European Return Fund and Steering Committee for Voluntary Return	€ 299,951
Enhanced Reintegration Support 1.1	July 2013 - June 2014	European Return Fund and Steering Committee for Voluntary Return	€ 519,620
Enhanced Reintegration Support 2	July 2013 - June 2014	European Return Fund and Steering Committee for Voluntary Return	€ 999,926

Labour Migration & Human Development

onors elf payers	Project budget*
olf navors	
en payers	Based on caseload
linistry of Social Affairs and mployment and uropean Integration Fund	€ 240,002
entral Agency for the Recepon of Asylum Seekers (COA)	Based on caseload
uropean Refugee Fund; OA; Ministry of Security and ustice	€ 232,724
ongens van de Wit (project unded by: MFA)	€ 35,170
linistry of Foreign ffairs (MFA)	€ 4,877,482
lir m ur en or ur on ust	nistry of Social Affairs and ployment and opean Integration Fund ntral Agency for the Receptor of Asylum Seekers (COA) opean Refugee Fund; A; Ministry of Security and tice gens van de Wit (project ded by: MFA) nistry of Foreign

Established in 1951, IOM is the leading inter governmental organization in the field of migration and works closely with governmental, inter-governmental and non-governmental partners.

With 151 member states, a further 12 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people. The IOM Constitution recognizes the link between migration and economic, social and cultural development, as well as to the right of freedom of movement.

IOM in the Netherlands assists migrants with voluntary return to their country of origin and sustainable reintegration. IOM also arranges the travel of invited refugees and family members that have received authorization to be reunited with their families in the Netherlands. As a third activity, IOM facilitates qualified migrants who reside in the Netherlands to help with the development or reconstruction of their country of origin through temporary return projects.

International Organization for Migration Mission in the Netherlands Carnegielaan 12 2517 KH The Hague The Netherlands

www.iom-nederland.nl / www.buildyourreturn.nl

For information about return or an appointment:

***** +31.88. 746 44 66

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Migration for the benefit of all

IOM is committed to the principle that humane and orderly migration benefits migrants and society. As an inter-governmental organization, IOM acts with its partners in the international community to assist in meeting the operational challenges of migration; advance understanding of migration issues; and uphold the human dignity and well-being of migrants.