

Annual Report 2014



International Organization for Migration
The Netherlands

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Annual Report 2014

IOM the Netherlands

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Summary

In 2014, IOM in the Netherlands assisted more than 10,000 migrants to move safely to old or new homes with resettlement, family reunion or voluntary return and reintegration. The majority of these migrants were transiting through Schiphol airport; 2,269 migrants were assisted to return voluntarily *from* the Netherlands, and 312 were returnees from different European countries going *through* the Netherlands back to altogether 93 countries. IOM assisted 794 refugees with their resettlement to the Netherlands and 132 migrants to reunite with their families.

The IOM staff counselled 4,349 migrants on voluntary return options and starting a new life in their country of origin with reintegration support. Many returnees received special attention under our projects dedicated to vulnerable groups such as unaccompanied minors, families with children, migrants with a medical condition, victims of trafficking, irregular labour migrants, and migrants in administrative detention.

In 2014, our mission made renewed efforts to identify best practices in the reintegration of returning migrants by bringing together practitioners from sending and receiving countries. One AVRRC Conference ‘*The Reintegration of Returning Migrants*’ focused on Opportunities and Challenges faced by returnees and those assisting them: Governments, NGOs and IOM. The event brought together over 100 AVRRC stakeholders from the Netherlands and seven countries of origin - China, Egypt, Ghana, Guinea Conakry, Libya, Mongolia, and Suriname - for a fruitful exchange on how the reintegration processes can be made more sustainable.

Another highlight was an AVRRC Health Symposium held to raise awareness, share experience and discuss the challenges that migrants with health concerns face when returning. The event was attended by 60 public officials, policy makers, health

practitioners and return and reintegration workers from the Netherlands, Afghanistan, Armenia, Azerbaijan, Ghana, Hungary, Kosovo, Mongolia and Morocco.

Furthermore, IOM continued to contribute to Migration and Development initiatives through the third phase of the Temporary Return of Qualified Nationals project. The project is still ongoing and well on track through the deployment of 221 diaspora experts supporting Government and Civil Society institutions in 9 countries.

Our mission’s successes could not have been achieved without the dedication of our staff and the excellent cooperation with the Ministry of Security and Justice, the Ministry of Foreign Affairs, the Ministry of Social Affairs and Employment, the European Migration Fund, diplomatic representations and a wide network of NGO partners.

We again look back at a year of joint accomplishments and forward to continued close and fruitful cooperation.



Martin Wyss
Chief of Mission
IOM the Netherlands





Assisted Voluntary Return and Reintegration and Counter Trafficking (AVRR)

Assisted Voluntary Return and Reintegration (AVRR) is a key activity of IOM the Netherlands benefitting thousands of migrants every year. IOM implements all operations pertaining to voluntary return, from the provision of information and counselling to obtaining travel documents, organizing the actual travel, securing additional support for vulnerable migrants and delivering reintegration assistance in the country of origin. The AVRR activities are conducted in the framework of the Return and Emigration of Aliens from the Netherlands (REAN) programme, in existence since 1991, and through additional AVRR projects dedicated to specific target groups.

Countries of Return

In 2014, IOM assisted 2,269 migrants to depart voluntarily from the Netherlands. The largest group of migrants were (rejected) asylum seekers with or without legal status in the Netherlands. These account for 64% of the total departures in 2014. Eight percent of returnees were migrants with a regular background and 28% were migrants residing irregularly in the Netherlands. In comparison with the previous year, the proportion of (rejected) asylum seekers increased by 5%, while the proportion of irregular migrants decreased accordingly.

The top-ten countries of origin (COOs) accounted for over half of the total number of the 2014 returns. In line with the dynamic of asylum applications in the Netherlands, the number of voluntary returns to Mongolia more than doubled, placing Mongolia at the top of the list in 2014. Mongolia was followed by Serbia, Brazil, China, and Iraq. Three Balkan countries were represented in the top-10 countries of return, despite the exclusion of their nationals from reintegration support. The Russian Federation was no

longer among the top-ten COOs and the number of returns to Brazil reduced significantly. Although IOM was in contact with a large number of Iraqi migrants in 2014, the number of returns to this country further declined: in 2014 there was a decrease of 44% in comparison with 2013, due to the situation in Iraq and a lower number of first asylum applications by Iraqis in the Netherlands compared to previous years. In the reporting year, IOM could not assist voluntary returns to Somalia and Syria due to the IOM suspension on AVRR to these countries. Most Syrian and Eritrean asylum applicants in the Netherlands received protection and, as such, did not opt for voluntary return.

Other factors with an impact on voluntary returns were the exclusion of certain countries of origin from reintegration assistance, the measures to prevent illegal residence in the Netherlands, the formal and informal reception options made available to migrants at the end of the asylum procedure, the decreasing numbers of migrants in administrative detention and the amnesty for children measures.



Reintegration Assistance

In recent years, IOM has expanded its reintegration services through AVRR projects developed in complementarity with the REAN programme. The IOM projects implemented in 2014 continued to support specific groups, such as migrants with an asylum background, migrants with health concerns, families with minor children, (former) unaccompanied minor children, migrants from immigration detention and irregular migrants.

'Assisted Voluntary Return and Enhanced Reintegration Assistance to (former) asylum Seekers (AVRR-ERA)' delivered in-kind reintegration assistance to (rejected) asylum seekers including minors, adults, and families with minor children.

'Assisted Voluntary Return and Reintegration of Migrants with a Medical Condition 3 (AVRR-MC 3)' supported migrants with health concerns to better face specific challenges in the return and reintegration process by offering in-kind reintegration and medical support after their return.

'Assisted Voluntary Return from Detention and Alternatives for Irregular Migrants' offered the option of voluntary return to migrants in administrative detention and to irregular migrants in the Netherlands, including in-kind reintegration support. The project also contributed to reducing these migrants' stay in administrative detention.

'AVRR World Tools' offered combined services provided by the Dutch NGO WereldWijd and IOM. WereldWijd organized short term job training based on reintegration

plans developed by the migrants in consultation with their IOM counsellors. Besides reintegration support, IOM also assisted with the necessary logistic arrangements in COOs for the reception of reintegration goods provided by WereldWijd under the project.

'The Return and Reintegration Regulation 2014 (HRT 2014)' continued to support the voluntary departure from the Netherlands of (rejected) asylum seekers through the provision of cash reintegration grants to cater to the migrants' needs after arrival, whether immediate or in the longer term.

Approximately 70% of the migrants departing from the Netherlands were supported with cash and/or in-kind reintegration assistance after their departure. In 2014, a larger percentage of migrants could make use of both cash and in-kind reintegration assistance than in the previous years. This trend was related to the harmonization of eligibility criteria and countries under the cash reintegration project and the Subsidy Framework for Voluntary Return.

IOM continued to focus on the provision of assistance to vulnerable migrants. In 2014, thanks to projects dedicated to migrants with health concerns, IOM assisted 245 medical cases; more than three times the caseload in 2009, when the AVRR medical activities started. A significant part of the medical caseload consisted of migrants with severe, complex health issues.

Reintegration Monitoring

The monitoring of the reintegration process has become an integral part of IOM's



programmes. IOM the Netherlands uses two monitoring methods: direct monitoring and field visits. Through its network in the COOs, IOM ensures that each beneficiary of in-kind reintegration receives personal support, from the time when the migrant contacts the local IOM and until the end of the reintegration procedure. The local IOM office collects and shares information with IOM in the Netherlands, mainly on the ways in which the reintegration support has been used, but also on the problems that had to be addressed. The monitoring period can extend to up to 12 months after arrival. The field visits in the COOs enables IOM the Netherlands to make contact with the returnees and talk about their concerns, challenges and achievements in the post arrival period. Both methods give valuable information on the relevance and impact of the reintegration support provided, as well as guidance on the more effective approaches that could be used in future projects.

Outreach

As in previous years, most migrants contacting IOM in view of return did so based on word of mouth from fellow migrants and migrant communities, along with referrals from the Repatriation and Departure Service (DT&V), the Central Agency for the Reception of Asylum Seekers (COA), civil society organizations and from diplomatic representations. IOM actively informs migrants of existing AVRR opportunities through different means ranging from leaflets in different languages to using the dissemination of informal networks and key figures in the migrant communities. In 2014, the number of asylum reception

locations increased to accommodate the higher inflows of asylum seekers, especially from Syria and Eritrea. In 2014 IOM had a structural presence in more locations than before: compared to 2013, the total number of locations offering consultation hours almost doubled in 2014.

IOM worked on consolidating its network and organizing information meetings with partner organizations in the Netherlands. IOM also invested in the good cooperation with diplomatic missions. These efforts led to more efficient operational procedures and increased direct referrals to IOM. In 2014, IOM the Netherlands further expanded the AVRR communication activities including the use of social media. IOM the Netherlands shares regular updates on its Facebook and LinkedIn pages. IOM postings are visited by an average of 100 people per day by an audience that consists mainly of Dutch and English speakers living in the Netherlands.

Other AVRR Activities

Highlights in 2014 include:

- The international AVRR Conference *'The Reintegration of Returning Migrants: Opportunities and Challenges in practice'* organized in April 2014 brought together over 100 AVRR stakeholders in the Netherlands and seven countries of origin: China, Ghana, Guinea Conakry, Egypt, Libya, Mongolia and Suriname, for a fruitful exchange of best practices in migrant reintegration.
- In May 2014, IOM organized an AVRR Health Symposium with the aim to raise awareness, share experiences and discuss the challenges in the reintegration of migrants with health concerns. The symposium was well attended by over



60 key stakeholders in the Netherlands and reintegration workers from the nine countries participating in the project: the Netherlands, Hungary, Afghanistan, Armenia, Azerbaijan, Ghana, Kosovo, Mongolia and Morocco.

- The publication of an AVRR Migrant Stories booklet, covering 17 personal stories of migrants returning to countries of origin who received IOM reintegration support. The booklet was shared with a broad audience, including project partners and donors, migrants considering return, organizations working with migrants, municipalities and diplomatic representations.
- The publication of the *'Challenges in the reintegration of return migrants with chronic medical conditions'* report provided more insight into the different reintegration challenges faced by migrants with chronic medical conditions returning to Afghanistan, Armenia, Azerbaijan, Ghana, Kosovo, Mongolia and Morocco.
- The publication of the *'Returning with a health condition'* toolkit aimed to better equip return workers in providing counselling and assistance to migrants with health needs considering or preparing for return.

Looking Ahead

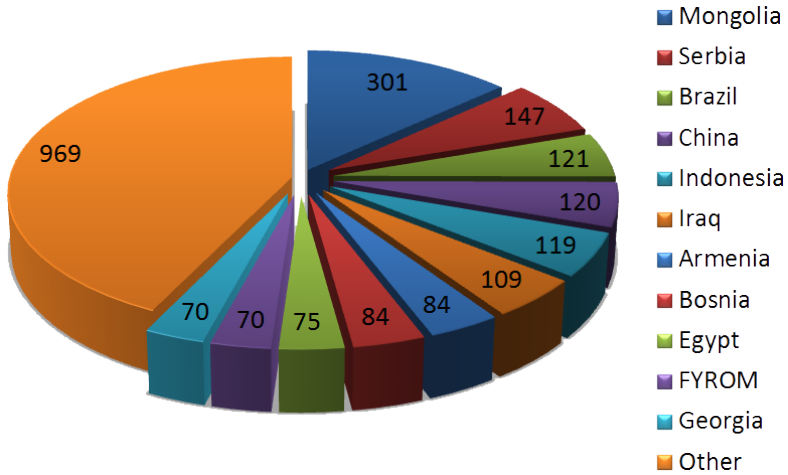
IOM is getting ready for the transition to the European Asylum, Migration and Integration Fund (AMIF) in 2015.

IOM the Netherlands will continue to make sustained efforts to ensure diversity and balance in tackling all relevant migration issues in the Dutch and European context.

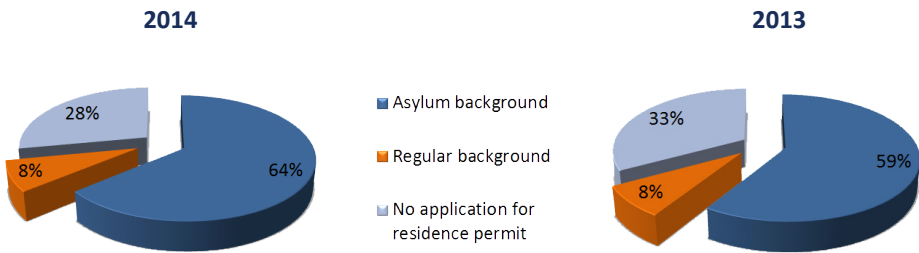


Assisted Voluntary Return and Reintegration and Counter Trafficking (AVRR)

Top 10 Countries 2014



Status of Returnees



Departure of Migrants in a Vulnerable Situation

Category	2014	2013
Medical	245	270
Victims of Trafficking	26	25
ex-Unaccompanied Minor Children	46	63
UMC's	6	4
Administrative detention	274	281



Labour Migration and Human Development

The Labour Migration and Human Development (LMHD) Department in IOM the Netherlands covers the following thematic areas:

- Migration and Development
- Integration
- Labour Migration

Migration and Development

TRQN III

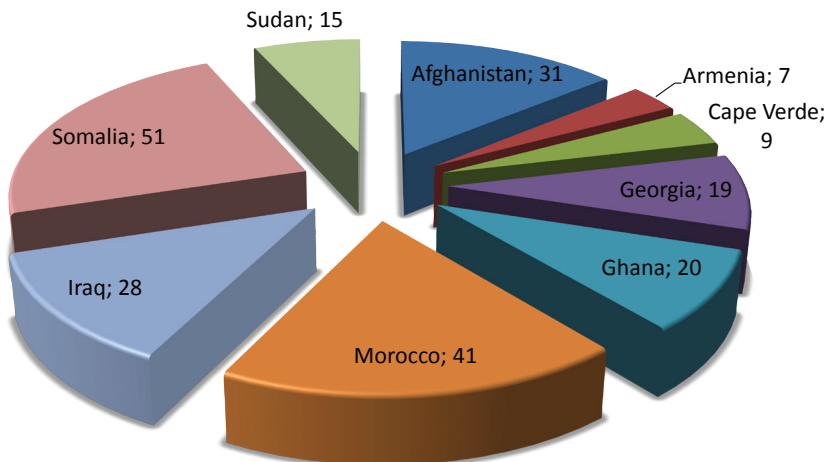
The Temporary Return of Qualified Nationals III (TRQN 3) contributes to the reconstruction and development of Afghanistan, Armenia, Cape Verde, Georgia, Ghana, Iraq, Morocco, Somalia and Sudan, through the facilitation of 405 temporary return assignments to these countries. The project started in December 2012, with the financial support of the Dutch Ministry of Foreign Affairs (MFA).

The TRQN assignments are carried out by qualified migrants originating from these countries and residing in the Netherlands

or other European countries. In 2014, the project facilitated 221 assignments, divided over the nine target countries. The average duration of the assignments was 3 months. 80% of the participants were Dutch residents; the others were residents of other EU countries. 36% of the assignments were carried out by women.

Under the project, 7 government officials were selected to participate in a one-month migration course offered by the School of Governance in Maastricht, the Netherlands.

TRQN III Assignments in 2014



Furthermore, two study visits for Moroccan ministerial delegations were realised. The study visits focused on the improvement of administration and reception in public agencies; anti-corruption activities in Morocco; taking stock of Dutch experiences in the field of commercialization of technologies and of diaspora human capital in the Netherlands; and exploring (new) ways of diaspora involvement for development in Morocco.

Integration

GIVE: Grassroot Integration through voluntary Experiences

The overall objective of the Grassroot Integration through Voluntary Experiences (GIVE) project is to enhance immigrant participation in aspects of collective life, and to support the creation of inclusive neighbourhoods and bottom up initiatives for local participation.

The project, implemented in Ireland (coordinating country), Austria, the Netherlands and the United Kingdom, ended 31 May 2014. In the Netherlands, IOM cooperated with PEP (Participatie Emancipatie Professionals). The Hague as its main implementing partner. 75 migrants (third country nationals) were placed as volunteers in organizations in The Hague. PEP organized training sessions for volunteers and organizations working with volunteers. A delegation of five persons from The Hague actively contributed to the final international conference in Dublin and over 70 persons attended the local closing event hosted by PEP in The Hague.

Labour Migration

IOM initiated meetings and discussions on current practices of intra EU labour mobility, involving the Dutch Ministry of Social Affairs and Employment and other stakeholders

including employers, recruitment agencies, labour unions and academics. IOM introduced its International Recruitment Integrity System (IRIS) concept as a potential tool to address issues of labour exploitation and labour displacement.

Looking Ahead Migration and Development

New initiatives are being explored with regard to small and medium-sized enterprises and micro enterprise support by diaspora in Morocco. A government institution capacity building project involving diaspora expertise is being explored for Morocco. For this initiative IOM sought the cooperation of the Dutch association of municipalities (VNG).

IOM cooperates with the Network University on an e-learning project in support of small business initiatives in Sierra Leone. In this partnership, IOM is responsible for the monitoring of this project. Although implementation was hampered by the Ebola outbreak in 2014, a number of coaches were trained in the Netherlands.

In Angola, a small feasibility study was carried out to assess the need of Dutch multinationals in Angola with regard to Angolan workers residing in the Netherlands. It is envisaged that the study would lead to a new (temporary) return scheme for Angolan migrants in the Netherlands.

Labour Migration

In cooperation with the Dutch Ministry of Social Affairs and Employment and other stakeholders, IOM will further explore the feasibility of introducing the IRIS concept in a Dutch/EU context.



Migrant Training, Resettlement and Integration

The Migrant Training, Resettlement and Integration Unit facilitates migration to the Netherlands and assists migrants with their transition through the following projects:

- **Resettlement**
- **Family Reunification**
- **Pre-departure Cultural Orientation**
- **Surprising Europe**

Resettlement

IOM's role in the Dutch resettlement framework is to assist refugees with procuring travel documents, provide medical assessments, and organize their travel to the Netherlands. In 2014, the Dutch government organized selection missions to Burundi, Jordan, Lebanon, Sudan and Thailand.

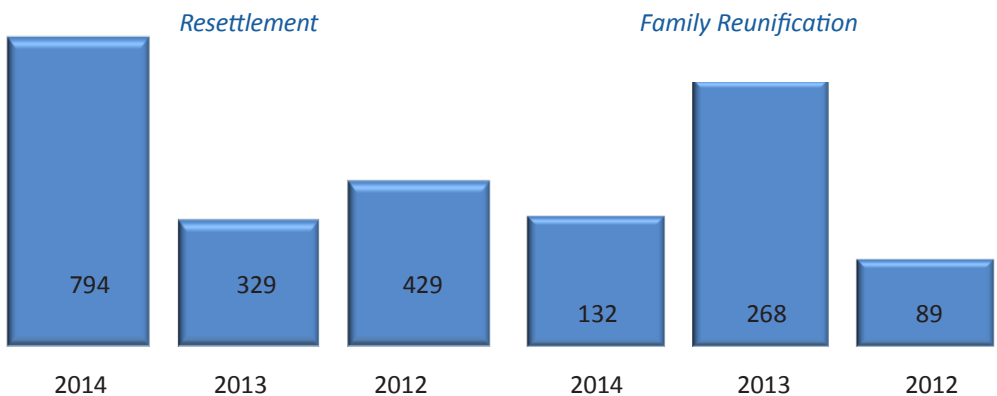
In the reporting year, IOM assisted 794 refugees with their resettlement to the Netherlands. This number includes refugees selected during the Dutch selection missions as well as refugees selected on an individual dossier basis.

The largest numbers of refugees resettled to the Netherlands in 2014 departed from Sudan and Thailand.

Family Reunification to the Netherlands

IOM provides assistance to family members entitled to reunite with a relative in the Netherlands in the context of the family reunification framework. IOM assists with departure procedures, travel arrangements, transit support, financial management, and the coordination with family members in the Netherlands and the Dutch Council for Refugees.

The service provided by IOM is pre-paid by the sponsor, in most cases with financial assistance from Vluchtelingenwerk or private funds. IOM also provides tailored assistance and DNA testing facilitation for complex family reunification cases. In 2014, IOM assisted 132 migrants, the majority of whom departed from Ethiopia.



Pre-departure Cultural Orientation for Migrants to the Netherlands

Under the NLCO-III and CO-Nareis projects, IOM offers pre-departure cultural orientation training to resettled refugees selected on a dossier basis and to family reunification migrants. Cultural orientation trainings are organized in a one-day or four-day format. The trainings are free of charge and are delivered by IOM trainers in the language of the participants.

The trainings aim to prepare migrants for their future in the Netherlands by equipping them with factual information about the Netherlands, practical skills for daily life, and useful tools to deal with culture shock and integration challenges.

In 2014, IOM organized cultural orientation trainings for 216 migrants before their departure for the Netherlands. IOM also partnered with public institutions in the European project HEADSTART to build on lessons learned through cultural orientation projects in the European area.

Surprising Europe

Surprising Europe is an international cross-media campaign addressing migration to Europe. The project produced a TV series, a documentary and a website.

IOM organized events in Armenia, Ethiopia, Sudan, and Tanzania where the TV series was screened. The events were attended by students, embassies, NGOs and international organizations. The overall outcome of the screenings was positive and the video sparked lively discussions.

The series and debates were well covered by the local and international media. Overall, the campaign was successful in reaching potential migrants.



Movements

The Movements Department of IOM the Netherlands is located at the Schiphol airport, the fourth busiest and biggest airport in Europe. In 2014, Schiphol assisted 55 million passengers, almost 3 million more than in 2013. Some 9,500 of these passengers were migrants travelling under the auspices of IOM. The Movements team provides secure, reliable, flexible and cost-effective logistic services to all categories of migrants including voluntary returns, migrants in transit and migrants arriving in the Netherlands for family reunification or as resettled refugees.

Departures

In 2014, the Movements Department organised the departure from the Netherlands of 2,269 migrants. The majority of these were migrants voluntarily returning to their country of origin. A small number were migrants who resettled to a third country, mostly to the United States, Canada or New Zealand. In compliance with the IOM Standard Operating Procedures, and making use of the global airline agreements that IOM has with all major air carriers, all migrants were supported at Schiphol with the check-in and boarding procedures and the exit formalities at the border. The Movements team organized the necessary arrangements for some of the returnees to be assisted in transit and upon arrival, thanks to IOM's global network.

Transits

The team at Schiphol supports IOM missions worldwide by providing airport transit assistance. IOM missions worldwide make use of the IOM global agreement with KLM and thus rely on support and assistance from the IOM Movements Department in Schiphol. In 2014, 6,294 migrants, mainly originating from Africa, were resettled to the Scandinavian countries, Canada and the United States.

Arrivals

In addition, the Movements Department contributes to the Dutch Resettlement programme. All refugees and Family Reunification cases are welcomed by IOM staff and assisted through passport control and custom formalities. IOM also ensured they were met by either the reception agency or family members already residing in the Netherlands.

Relations with Partners

The Movements Department maintains good working relations with partners at the airport, including the Royal Netherlands Marechaussee, the airlines and Immigration Liaison Officers.

This year, the Movements Department will continue its work and aims to assist even more migrants passing through Schiphol. Furthermore, the Department continuously maintain and aims to strengthen relations at the airport with IOMs most important partners.

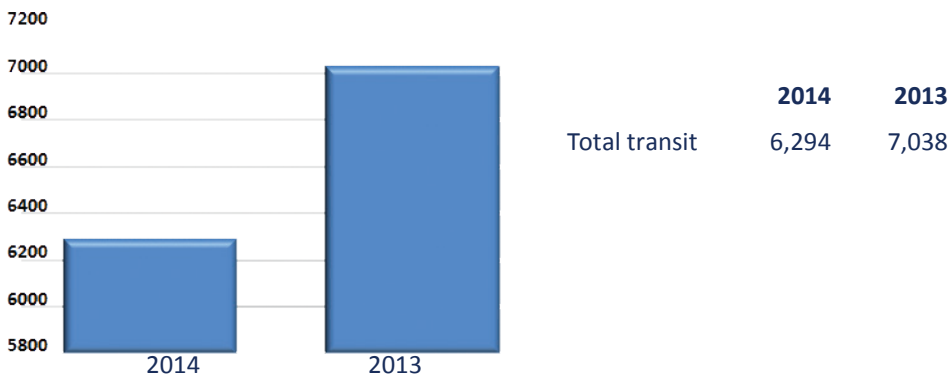


Movements 2014

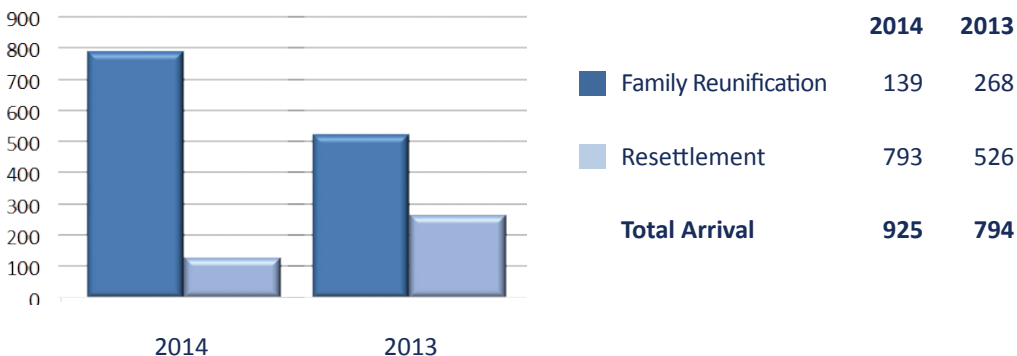
Departure Assistance



Transit Assistance



Arrival Assistance



Public Relations and Information

The Public Relations and Information Unit (PRIU) in IOM the Netherlands works in close cooperation with the other departments in the Mission, to build and maintain the Organization’s external relations. The main objective of the Unit is to inform migrants, donors, partners and the general public about IOM’s activities in the Netherlands. The PRI Unit is responsible for internal and external communication, relationship management, and media requests, and assists with policy development.

Visibility and Publications

In 2014, PRIU expanded its communication activities on social media. The website www.iom-nederland.nl received 42,830 visitors in 2014. More than 20% of the visits were made with mobile devices compared to 7% in 2013. A special plugin installed to make the website accessible for smartphones led to a spectacular increase in the use of mobile phone to access the IOM website: 10% in 2014 from 0.2% in 2013. Website visitors came from 166 different countries, the top-5 being the Netherlands (80%), Belgium, the United Kingdom, the United States, and Germany. The website www.buildyourreturn.nl, designed especially for migrants, received about 4,300 visits in 2014, compared to 4,000 compared to 2013 when the website was introduced.

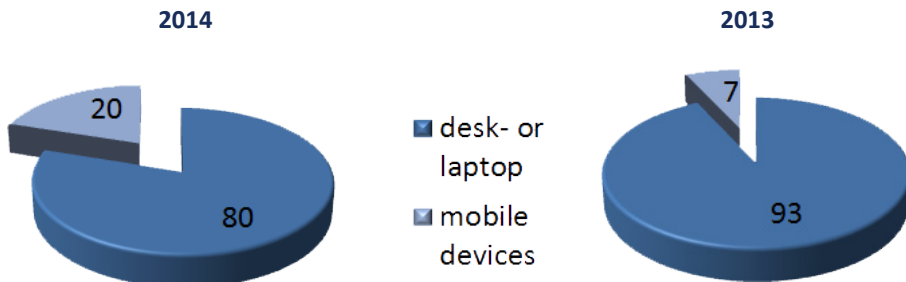
IOM posted an average of 2 messages on Facebook per week. Most posts were in Dutch, as these seem to receive more likes and are shared more often. At the end of 2014, IOM the Netherlands had about 800 followers.

Events and Campaigns

PRIU organized IOM’s annual reception for diplomatic relations and representatives from the Dutch government and a special reception for counterparts from the Dutch Ministry of Foreign Affairs.

The unit prepared materials on IOM’s work to be published in magazines and on websites of partner organizations and carried out the necessary coordination with the respective partners.

Use of mobile devices on www.iom-nederland.nl



IOM's Head of Mass Media Communications visited the Netherlands in 2014 to advise on the development of AVRRE outreach materials and to promote IOM's global Migrants Contribute Campaign in the Netherlands, which focuses on the positive contributions migrants bring to their host countries, to counteract the often negative perceptions about migrants and migration in general. A follow-up was initiated to implement this awareness raising campaign in the Netherlands with the municipalities of Rotterdam and The Hague and the Junus Emre Institute. The awareness-raising campaign was communicated during The Hague's Peace Run in view of the UN International Day of Peace, when a special IOM running team brought together representatives from the government, migrants from the Wereldhuis NGO, IOM Brussels and IOM the Netherlands. The IOM runners wore campaign t-shirts and featured suitcases with the campaign message.

Study Visits

At the request of other IOM missions, PRIU organizes the programme in the Netherlands of government officials and IOM visiting the Netherlands. Visits carried out in 2014 included: a study visit for the Government of Turkey, on the detection of forged travel and resident documents; a study visit from the government of Ukraine on identity management and document security; a study visit by the Nigeria Immigration Service on the sharing of best practices and familiarization with migration intelligence and at migrant screening/reception centres. PRIU also coordinated a presentation on outreach for the Directorate of Immigration of Norway.

Press Contacts

PRIU regularly receives requests from the press to provide background information, comment and quotes on current migration issues.

Inquiries addressed in 2014 concerned issues such as the fluctuations in voluntary returns to Iraq in the recent years and voluntary returns to Iraq in view of political instability; input for a documentary about returns to Guinea; the return of asylum seekers from the Netherlands; the consequences of the ebola outbreak on the voluntary returns to the affected countries. IOM also participated in a TV documentary about DT&V and a lengthy radio broadcast about voluntary return and reintegration to Ghana.



Resource Management

The Resource Management Department in IOM the Netherlands is responsible for the implementation of the Organization’s policies on human and financial resources and the coordination of all financial, administrative, information technology, and personnel matters in IOM the Netherlands, with the aim to ensure the sound management of all resources entrusted to IOM.

The role of Resource Management is to respond to operational needs with a focus on internal controls to ensure that all human and financial resources are utilized in an economic, effective and efficient manner. The Department formulates financial and budgetary proposals and statements for internal and external stakeholders.

In 2014, the Resource Management Department continued the efforts to ensure the quality of its internal control environment, based on the principle of segregation of duties and the adequate management control of financial reporting.

Also in 2014, the Resource Management Department faced significant challenges in the effort to meet specific donor requirements posing a number of administrative

and financial challenges. Given its status as an intergovernmental organization and due to its funding structure, IOM does not have the resources to cover shortfalls arising from the non-adherence to the IOM financial and administrative policies. IOM welcomes the commitment of the Dutch government to explore in 2015 the possibilities to ensure multi-annual funding for AVRR and to align all agreements between Dutch agencies and IOM to the Organization’s policies and regulations as adopted by the IOM Member States.



Project Overview IOM the Netherlands

Assisted Voluntary Return and Reintegration

Project title	Project dates	Donors	Project budget
Return and Emigration of Aliens from the Netherlands (REAN) 2014	January 2014 - December 2014	Dutch Repatriation and Departure Service	€ 5,077,900
UAM IV	June 2012 - September 2014	European Return Fund; Steering Committee for Voluntary Return	€ 639,637
Return and Reintegration Regulation (HRT) 2012	October 2012 - November 2014	Ministry of Foreign Affairs	€ 3,795,859
Return and Reintegration Regulation (HRT) 2014	December 2014 - June 2015	European Return Fund; Dutch Repatriation and Departure Service	€ 1,293,424
Outreach and Assisted Voluntary Return to (Vulnerable) Irregular Migrants II	May 2013 - June 2014	European Return Fund; Dutch Repatriation and Departure Service	€ 1,499,149
Assisted Voluntary Return from Detention IV	May 2013 - June 2014	European Return Fund; Dutch Repatriation and Departure Service	€ 999,962
AVR from Detention and Alternatives	May 2014 - June 2015	European Return Fund; Dutch Repatriation and Departure Service	€ 2,458,542
Measures to Enhance the Assisted Voluntary Return and Reintegration (AVRR) of Migrants with a Chronic Medical Condition Residing in the EU	January 2013 - June 2014	European Return Fund; Dutch Repatriation and Departure Service	€ 522,919
Assisted Voluntary Return and Reintegration of Migrants with a Medical Condition II	May 2013 - June 2014	European Return Fund; Dutch Repatriation and Departure Service	€ 526,663
AVRR of Migrants with a Medical Condition III	April 2014 - June 2015	European Return Fund; Dutch Repatriation and Departure Service	€ 628,465
AVR Families and Children (FC III)	July 2013 - June 2014	European Return Fund; Steering Committee for Voluntary Return	€ 999,927
Enhanced Reintegration Support II (ERS)	July 2013 - September 2014	European Return Fund; Steering Committee for Voluntary Return	€ 519,620
Enhanced Reintegration Assistance (ERA I)	May 2014 - June 2015	European Return Fund; Steering Committee for Voluntary Return	€ 1,599,971



Project title	Project dates	Donors	Project budget
Enhanced Reintegration Assistance (ERA II)	December 2014 - January 2016	Steering Committee for Voluntary Return	€ 1,551,981
AVRR of former 'perspectief' UAMs	February 2013 - March 2014	Steering Committee for Voluntary Return	€ 127,332
AVRR Conference	November 2013 - April 2014	European Return Fund; Dutch Repatriation and Departure Service	€ 99,905
WereldTools Plus	March 2014- June 2015	Stichting WereldWijd (project funded by European Return Fund)	€ 249,480



Labour Migration & Human Development

Project title	Project dates	Donors	Project budget
Family Reunification	No end date	Self payers	Based on case-load
CO-Nareis	November 2013 - June 2015	Ministry of Social Affairs and Employment; European Integration Fund	€ 240,002
Resettlement	No end date	Self payers	Based on case-load
NLCO III	October 2013 - June 2015	Central Agency for the Reception of Asylum Seekers (COA); Ministry of Security and Justice	€ 232,726
Surprising Europe III	September 2014 - July 2015	Jongens van de Wit (project funded by: Ministry of Foreign Affairs)	€ 35,170
TRQN III	December 2012 – November 2015	Ministry of Foreign Affairs	€ 4,877,482





Established in 1951, IOM is the leading inter governmental organization in the field of migration and works closely with governmental, inter-governmental and non-governmental partners.

With 151 member states, a further 12 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people. The IOM Constitution recognizes the link between migration and economic, social and cultural development, as well as to the right of freedom of movement.

IOM in the Netherlands

- Assists migrants interested in returning to their country of origin before, during and after their departure with counselling, travel arrangements and reintegration support.
- Arranges cultural orientation training and resettlement of selected refugees and assists in reuniting migrants with their families
- Supports the contributions of highly qualified members of different diaspora communities towards the development and the reconstruction of their country of origin
- Provides assistance to all migrants traveling under IOM auspices departing, arriving and transiting through the Netherlands

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Migration for the benefit of all

IOM is committed to the principle that humane and orderly migration benefits migrants and society. As an inter-governmental organization, IOM acts with its partners in the international community to assist in meeting the operational challenges of migration; advance understanding of migration issues; and uphold the human dignity and well-being of migrants.